



## Do your processes ensure quality outcomes?

When working within the triple constraints of time, cost and quality each constraint can be used as a lever in delivery however more often than not quality suffers in the drive to deliver. To prevent this undesirable outcome, Assurance can be built into delivery ensuring any trade off in quality is within acceptable tolerances.

Assurance is an objective assessment of the quality of the work performed, best achieved through an independent to ensure objectivity.

Assurance can be applied on foundational deliverables, such as Enterprise Architecture, through to operational assurance such as health checks on individual projects.

### What is Quay Assurance?

Quay's Assurance Practice was established to address this Assurance need by providing our clients with a team of objective specialists, tools and techniques across all of our Practices.

Assurance facilitates success by ensuring that firm

foundations are established to support successful implementation of organisation-wide projects that are aligned to business strategy.

Not only do we provide this as a service for clients but Assurance is internally conducted on all of our consultants engagements as a fundamental part of the Quay ethos and service delivery for all engagements performed by Quay.

In short we practice what we preach.

### Benefits of Assurance

Assurance is all about ensuring that desirable outcomes are achieved.

The Quay Assurance Practice allows our clients to tap into a wealth of accumulated knowledge, experience and collateral on key delivery considerations such as strategy, methodology, risk management, critical success factors, application of fit-for-purpose and best practice.

The Assurance Practice is resourced with highly experienced professionals, tools, templates and techniques that provide clients with the certainty that constructive and results oriented assurance is routinely performed on the work being undertaken by Quay's consultants.

# Types of Assurance Engagements

Assurance can be applied on both foundational elements (the structures that work are performed within) and operational (delivery of specific projects). Some examples of where Quay Assurance supports our clients can be seen below:

Practice	Foundational	Operations
Project Management	Project Manager Capability Assessment	Start up Reviews, Project Health Checks Post Implementation Reviews, Benefits Realisation Reviews, Risk Reviews, Tender Reviews
PMO	Charter, Business Integration Capability Assessment Strategy and Roadmap	Methodology development, Tools, Templates
Architecture	Enterprise Architecture Review Business Capability Model IT Strategy	Project Solutions, Architecture Review
Business Analysis	Analyst Capability Assessment	Methodology development, Tools, Templates
Change Management	Change Capability Assessment	Methodology development, Tools, Templates

## Quay Clients



## More information

For more information about Quay's Assurance services, please contact us on +61 2 9220 0770 or email your enquiry to [info@quayconsulting.com.au](mailto:info@quayconsulting.com.au).

