

Assurance, Review & Recovery

CAPABILITY STATEMENT

Are your programs and projects set up for success to achieve their intended business benefits?

Undertaking programs and projects within any organisation brings with it a certain amount of risk, however if a program or project is set up properly, those risks can be managed and mitigated effectively through impartial assessment.

Quay can help you design and set up an assurance framework based on industry best practice and tailored to your needs, or complement your existing Assurance function with highly experienced consultants on an "as needs" basis. In each case, our focus is upon developing your assurance capability so that you achieve success.

What is Assurance?

An effective assurance framework protects your investment in programs and projects by ensuring that delivery is successful and benefits are realised. This is achieved through well-timed and context-appropriate reviews of process and output quality.

Depending on your circumstances, the type and focus of assurance review may include recommendations on fit for purpose governance and management controls, delivery approach, team composition and configuration, quality, change management approach, and benefits management.

Such reviews are informed by evidence-based assessments of where things tend to go wrong in practice and how potential problems are best addressed.

Our assurance approach incorporates the best of both the P3M3 Standard and the PMBOK Knowledge Areas.

Service

Quay's Assurance approach assesses the your projects and programs throughout the development cycle, firstly by configuring it for success then focusing on:

Health Checks – undertaken at key points during the program or project lifecycle

Stage Gate Reviews – undertaken when a program or project seeks approval to proceed to the next stage

Recovery – undertaken when a program or project is operating beyond acceptable schedule, budget or quality tolerances and assistance is needed to get it back on track

Post Implementation Reviews – undertaken after a program or project has delivered and focused on capturing lessons learned

Benefits Realisation Reviews – undertaken after a program or project has delivered and focused on ensuring that the right approaches and roles and responsibilities are in place to proactively harvest benefits.

Benefits

Assurance gives you the confidence of knowing that you are on track. Early intervention can prevent risks becoming significant issues and minimise the impact of issues.

Building quality into your programs and projects through an effective assurance capability ensures that business outcomes do not get lost in the day-to-day delivery trade-offs that occur in any change initiative.

Quay's assurance services protect your investment in the programs and projects that implement your strategies and deliver your next generation of products and services.

This results in less risk, higher quality processes and outputs, better cost effectiveness, and increased certainty of achieving successful outcomes

About Quay

Quay Consulting is committed to making a positive difference in the projects landscape, helping our clients to transform strategy into fit-for purpose project delivery.

Over the past decade, we've built a team of high-performing project professionals who offer a wealth of experience and consulting expertise along with a commitment to high levels of care and quality assurance. Our consultants bring a high-level consulting and collaborative approach to delivering change via tailored knowledge, professional project management and delivery, peer-to-peer collaboration, and capability uplift in each client engagement.

Quay is deeply committed to sharing the knowledge we've gleaned from years of project delivery experience – both the successes and the failures – whether it's sharing insights via our monthly Quay Bulletin, in facilitated roundtable discussions with project peers or in lifting the capability of our clients' teams in day-to-day knowledge transfer.

Quay Consulting is part of the **CPM Group.**

More Information

For more information about Assurance, Review & Recovery, please contact us on 1300 841 048 or visit our website at www.quayconsulting.com.au.

Who we've worked with



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