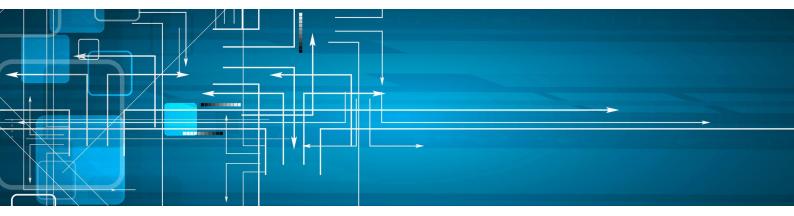


# Capability Statement Test Management



# Are you confident your projects are delivering quality solutions into your business?

It's a sobering thought, however a recent survey suggests that 35% of software projects fail due to poor or inadequate testing, the quality of test management and lack of leadership. Resolving issues or defects in the later stages of a project can have significant cost impacts.

When an organisation introduces new solutions to improve efficiencies, streamline processes or improve the bottom line, it's important to ensure that the right test strategy, plan and supporting environments exist to check the quality of a solution before it is deployed.

Quay Consulting partners with clients to enhance both rapid software development and Agile delivery. We save time and dollars, improve quality and provide a key strategic voice at the table.

We work with each client to understand the business and create an appropriate test strategy within a strong assurance framework. Our approach supports the quality and sustainability of the solutions being deployed into the business, setting up up for success at all stages and levels of project delivery.

### Services

Quay's specialist Test Consultants work with clients to strategise, scope, review and deliver fit-for-purpose testing solutions that ensure the quality levels required are in place.

Our consultants are equipped to create or review testing strategy, alignment with business, environment and deliverables to ensure they are fit-for-purpose. Quay's Test Management Practice can be engaged in a variety of ways and add value as a:

- Test partner
- Quality assurance advisor
- Set up & delivery partner
- Resource augmentation partner

#### Test Partner

Quay offers a cost effective solution and we are able to bring deep expertise to the table, including:

- Strategic leadership
- Clear communication
- Effective collaboration

We will ensure that the testing approach fits to the business risk and quality profile.

Partnering with Quay at a strategic level sets up projects for success from the outset. We provide relevant expertise, experience and insights from the get go and then ensure that there is constant monitoring during the project, adjusting testing as required.

#### Quality Assurance Partner

As an integral part of the Quay Assurance Practice,





Test Consultants review the current testing state of an organisation and identify opportunities to enhance end-to-end testing processes and quality based on the organisation's testing maturity levels.

Test strategies and total quality assurance plans developed by Quay Consulting can provide tangible benefits, such as:

- Reducing the total cost of testing
- Enhancing the software quality level
- Reducing the time to market
- Pre-developing simple and easy testing tools for client to use

Quay's Quality Assurance approach facilitates success by ensuring that firm testing policies, protocols, quality gates and debugging goals are established to support successful delivery of testing phases of projects within defined budget and quality.

#### Services include:

- Test process maturity
- Health checks
- Testing metrics
- Policies & protocols
- Quality measures & trends
- Vendor engagement reviews

#### Set Up & Delivery Partner

The ability to adapt and adjust as needed is linked to the ability to communicate clearly and accurately, to demonstrate a deep understanding of the client's strengths, weaknesses, needs and desired business outcomes.

Setting up the project(s) for success is core to Quay's value. We set clear expectations on deliverables, communication standards and escalation processes and this forms part of our success.

In partnering with our clients, we focus on the total outcome, not how many testers we can squeeze into the project.

Given that technology is evolving rapidly, so too must testing evolve and develop. Quay continually demonstrates its ability to have flexibility in our approach and bring new methods of working that drive efficiency, accuracy and ultimately improve the quality of the outcomes.

This type of innovation and flexibility backed with our

strong governance, exceptional talent and knowledge of the latest technologies, Quay provides a powerful service that can help ensure your success.

- Test Strategy & management
- Functional/non-functional testing
- Test automation
- Quality assurance
- Mentoring and monitoring
- On shore, near shore & off shore resourcing models

#### Resource Augmentation Partner

Quay enables clients to scale capability to the size of the project and appropriately to fill the gap in resources. We ensure that relevant and up-to-date skills are readily available.

Additionally, Quay will train internal teams in appropriate techniques and methodologies for the projects that are underway.

Quay provides the skilled resources and capabilities needed to develop and deliver the right test strategy, the right processes, the right testing tools and the right delivery.

- Experienced test consultants
- Testers with the right tools
- QA Support Team
- Multi domain knowledge
- Multi vendor management

## **About Quay**

Quay is a professional services business specialising in the project landscape, transforming strategy into fitfor-purpose delivery. We provide clients with real world relevant knowledge via our Advisory Services, Delivery Services and Capability Uplift.

Established in 2006, Quay has obtained sustained growth by providing clients with a delivery environment supported by an assurance framework that allows them to tap into a wealth of accumulated knowledge, experience and collateral on key transformation deliverables.

We recognise that every business has its own DNA and we work with our clients to ensure their culture and capability are sufficiently considered when setting up and delivering their programs for success.

### More information

For more information about Quay's Test Management services, please contact us on +61 2 9098 6300 or visit our website at www.quayconsulting.com.au.

## Quay clients

Our clients include many of the ASX top 50 organisations as well as second tier organisations across a diverse spread of industries and government.



































